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**LIFELINE SERVICE OF  
CENTRAL LOUISIANA CELLULAR, LLC d/b/a CELLULAR ONE  
WITHIN THE STATE OF LOUISIANA**

**A. Service Description and Rates:**

1. Service Plans: Central Louisiana Cellular, LLC d/b/a Cellular One (“Cellular One”) offers several calling plans from which Lifeline subscribers may choose.
2. All plans include, at no extra charge, Caller ID, Call Waiting, and Voicemail.
3. Roaming outside Cellular One’s service area is not available on all service plans.
4. The Lifeline discounts will be applied against the monthly recurring charge for the particular Cellular One calling plan chosen by the subscriber. The examples below illustrate the monthly discounts<sup>1</sup> provided to Lifeline subscribers and to Lifeline subscribers who are residents of tribal lands who choose Cellular One’s Local Unlimited Talk Plan:

**Local Unlimited Talk Plan\***

<b>Standard Rate</b>	<b>Lifeline Discount</b>	<b>Lifeline Subscriber Rate</b>
<b>\$29.99 per month</b>	<b>- \$9.25</b>	<b>\$20.74</b>

\* Plan includes unlimited voice calling on the Cellular One network. Standard features include the following free services: call waiting, caller identification, voicemail, long distance to any location within the fifty United States. Roaming is not available on this plan. Additional features may be added for additional fees, such as international calling and data, web and messaging solutions.

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<sup>1/</sup> These rates are based upon the interim rates established by the Federal Communications Commission (“FCC”) in its February, 2012 Lifeline Reform Order. *See* Report and Order and Further Notice of Proposed Rulemaking, FCC 12-11, WC Docket No.s 11-42, 03-109, 12-23, CC Docket No. 96-45 (rel. Feb. 6, 2012) (*Lifeline Reform Order*). The \$20.74 rate is based upon a non-discounted rate of \$29.99 per month for the Local Unlimited Talk Plan, less a \$9.25 Lifeline discount. The \$0.00 per month rate for residents of tribal lands is based upon the non-discounted \$29.99 monthly calling plan rate less \$9.25, and then less an additional amount of “up to” \$25 for Tribal lands residents, which brings the Lifeline tribal lands residents’ rate to zero. Cellular One may revise its discounted rates and terms from time to time consistent with rules and order of the FCC and the Louisiana Public Service Commission.

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<b>Talk 500 Plan** †</b>		
<b>Standard Rate</b>	<b>Lifeline Discount</b>	<b>Lifeline Subscriber Rate</b>
<b>\$39.99 per month</b>	<b>- \$9.25</b>	<b>\$30.74</b>
<b>Talk 700 Plan*** †</b>		
<b>Standard Rate</b>	<b>Lifeline Discount</b>	<b>Lifeline Subscriber Rate</b>
<b>\$49.99 per month</b>	<b>- \$9.25</b>	<b>\$40.74</b>
<b>Talk 1400 Plan**** †</b>		
<b>Standard Rate</b>	<b>Lifeline Discount</b>	<b>Lifeline Subscriber Rate</b>
<b>\$59.99 per month</b>	<b>- \$9.25</b>	<b>\$50.74</b>
<b>Talk Unlimited Plan***** †</b>		
<b>Standard Rate</b>	<b>Lifeline Discount</b>	<b>Lifeline Subscriber Rate</b>
<b>\$49.99 per month</b>	<b>- \$9.25</b>	<b>\$40.74</b>

\*\* Plan includes 500 minutes of voice calling on the Cellular One Louisiana network.

\*\*\* Plan includes 700 minutes of voice calling on the Cellular One Louisiana network.

\*\*\*\* Plan includes 1400 minutes of voice calling on the Cellular One Louisiana network.

\*\*\*\*\* Plan includes unlimited minutes of voice calling on the Cellular One Louisiana network.

† Standard features include the following free services: mobile-to-mobile calling, nights and weekends calling, call waiting, call forwarding, incoming text messages, conference calls, and basic voicemail. Additional charges include additional minutes at \$0.30 per minute, data transmission or reception at \$0.41/MB, and picture messaging at \$0.30/message. Additional incrementally billed minutes of use, for example for international calls, or flat-fee packages may be added, such as Enhanced Voice Mail for \$4.99 per month, 2GB Smartphone Data for \$29.99 per month, or non-smartphone Web and Messaging for \$19.99 per month. All pricing current as of March 29, 2013. Customer Care may be called toll-free to inquire into particular solutions for customer needs.

5. Taxes and mandatory government fees (where applicable) also apply to the monthly service rate. Such taxes and fees will be assessed to all subscribers, except that Lifeline subscribers are legally exempt from, and will not be assessed,

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federal universal service fees, state Universal Service Fund surcharges, or state Local Number Portability (LNP) charges.

6. Features that may be included in some plans and available on other plans at an additional charge, depending upon the service plan selected, include Call Forwarding, Text Messaging, Multimedia and Picture Messaging. These may be charged on a per-minute or per-message basis, or the customer may select a flat fee for a monthly allowance of minutes or messages.

## **B. General Terms and Conditions of Service**

1. **Service Availability:** Service is available only if a Lifeline subscriber is within the Cellular One service area. Cellular One's coverage maps by their nature are approximations of actual coverage and Cellular One cannot guarantee uninterrupted service or coverage. Service may be limited or interrupted by weather, terrain, obstructions such as trees or buildings, system capacity, repairs or modifications, priority access by government personnel in emergencies, or in response to nonpayment of charges, suspected fraud or misuse, or viruses.
2. **Service Activation and Termination:** To activate an account, a subscriber must purchase a Cellular One service plan. If a subscriber fails to pay any amount owed to Cellular One or violates the terms and conditions of service, Cellular One may suspend and/or terminate service when permitted under the laws, rules and orders, as applicable, of the State of Louisiana, the Louisiana PSC, the federal government and the FCC.
4. **Service Cancellation by Subscriber:** a subscriber may cancel Lifeline service by calling Cellular One Customer Care toll free, using the Customer Care number available on its website and in stores, or at a Cellular One retail store.
5. **Changes in Service Plans:** Cellular One may make changes in its service plans, including offering promotional rates and services from time to time and updating rates and service elements, to the extent compliant with federal and state laws and regulations.

## **C. Lifeline Service:**

1. **Lifeline Service:** Lifeline service is a discounted telephone service available to qualified low-income consumers who reside within those areas of Louisiana in which the Company has been designated by the Public Service Commission of Louisiana as an eligible telecommunications carrier.
2. **Lifeline Eligibility Criteria:** Lifeline assistance is available to low-income customers as follows. Cellular One provides certification forms to subscribers

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and prospective subscribers, and reviews eligibility by accessing income databases where available, and reviewing documentation that establishes that the prospect meets the income-based or program-based eligibility criteria set forth in 47 C.F.R. Title 54, Subpart E.

a. **Program-based Eligibility.** A customer is eligible for Lifeline if the customer participates in one or more of the following qualifying programs:

- ☐ Medicaid
- ☐ Food Stamps (Supplemental Nutritional Assistance Program)
- ☐ Supplemental Security Income (SSI)
- ☐ Federal Public Housing Assistance (Section 8)
- ☐ Low-Income Home Energy Assistance Program (LIHEAP)
- ☐ National School Lunch Program's free lunch program
- ☐ Bureau of Indian Affairs general assistance (BIA)
- ☐ Tribally-Administered Temporary Assistance for Needy Families (TTANF)
- ☐ Food Distribution Program on Indian Reservations (FDPIR)

b. **Income-based Eligibility.** A customer with total gross annual household income that does not exceed 135% of the federal poverty income guidelines is eligible for Lifeline program certification.

3. **Lifeline Territory:** Lifeline is available to all eligible residential customers who reside within areas of Louisiana in which the Company was designated by the Public Service Commission as an eligible telecommunications carrier.

4. **Lifeline Terms and Conditions:**

- a. Lifeline support is limited to a single subscription per household (any individual or group of individuals living together at the same address as one "economic unit"; an "economic unit" consists of all adult individuals contributing to and sharing in the income and expenses of a household).
- b. Cellular One will require each subscriber or prospective subscriber to make all certifications required by law or government regulations. If the subscriber or prospective subscriber requests activation prior to Cellular One's receipt of proof of eligibility, the requested service may be provided without the Lifeline credit until proof of eligibility has been received.

5. **Toll Restriction:** Toll restriction is provided on all eligible accounts at no charge where network capabilities allow this function.

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- 6. Transfer of Lifeline Service is Prohibited:** Subscriber is prohibited from transferring his or her Lifeline service to any other person.
  - 7. Subscriber Address and Verification:** Subscribers participating in the Lifeline service must provide any new address to Cellular One within thirty (30) days of moving or receipt of confirmation notice. If the subscriber fails to do so, the subscriber may be de-enrolled from Lifeline. Cellular One reserves the right to track each Lifeline subscriber's primary residential address and prohibit more than one supported service at each residential address. Cellular One does not retain copies of the documentation of a subscriber's program-based eligibility for Lifeline services. Such documentation is properly disposed of.
  - 8. Annual Certification.** Cellular One will make and submit to USAC annual certifications, under penalty of perjury, relating to the Lifeline program, consistent with 47 C.F.R. § 54.416.
  - 9. Subscriber Recertification:** Cellular One will require every consumer enrolled in the Lifeline program to reconfirm qualifications on an annual basis. Cellular One will de-enroll Lifeline Subscribers who do not respond to the annual recertification notice within thirty (30) days.
  - 10. Discontinuation of Lifeline Service, De-Enrollment:** Discontinuation of Lifeline service by de-enrollment is subject to the rules and orders of the FCC and the Louisiana Public Service Commission.